



Service Form

Please provide accurate details in the following form to your best knowledge. This information helps us efficiently process your request and ensure your item receives the appropriate attention and service it requires. Once filled out, put it together with the item in a parcel and sent it to **Intend BC, Schwarzwaldstr. 1, 79117 Freiburg.**

Name

E-Mail

Shipping Address this is where we will send the item back to

Billing Address (leave empty if it's equal to your shipping address)

Product Type / Model

Serial Number (if available)

Date of Purchase

Service Request

Please provide information about the desired service. For more info regarding services check <https://www.intend-bc.com/service/>

We generally prioritize service cases and typically complete them within 1-2 working days. Your item will be promptly returned to you in optimal condition. An invoice will be sent to you once the service is completed. Should there be any unforeseen delays or additional requirements, we will contact you.